

# Amsterdam Airport Schiphol

**Client** Schiphol / Amsterdam Airport

**Period** 1991 - ongoing

Mijksenaar has been responsible for signage at Amsterdam Airport Schiphol since 1990. The work includes access routes, parking facilities, buildings, and piers. Signs are complemented by maps, a flight-information system, instructions, and escape route signage. Schiphol Airport is seen as the ultimate example in airport signage world-wide.

The special project for 2001/2002 is a comprehensive update of signage, a makeover meant to increase the satisfaction of both passengers and the airport. As part of the operation, main destinations on the runway side of the airport now appear only in English, the preferred language of travel. The result is far less signage in this area.

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Colors are coupled to certain types of information. Yellow signs provide information on arrivals and departures, for example, while blue signs refer to shopping and restaurant-café facilities, anthracite to waiting areas, and green to escape routes. The escape-route network relies on a unique system of extra large signs, repeated at 50 meter intervals, each of which points to a safe escape route.



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Mijksenaar is revising the escape route concept for Schiphol Airport. Current maps indicate escape routes, emergency exits, and the location of the nearest fire extinguisher; they also provide an emergency number and a general map that allows the user to determine his relative location.

